

#### **Notice of Data Security Incident**

The privacy and security of the personal information entrusted to us is of the upmost importance to Cardiology of Virginia, Inc. ("Cardiology of Virginia"). This notice includes information regarding a recent data security incident and the measures we are taking to protect personal information.

On or about September 6, 2024, Cardiology of Virginia experienced a cybersecurity incident that impacted connectivity to its network. Upon learning of this issue, Cardiology of Virginia immediately commenced a prompt and thorough investigation. Cardiology of Virginia also notified law enforcement. As part of the investigation, Cardiology of Virginia has been working very closely with external cybersecurity professionals experienced in handling these types of incidents.

After an extensive forensic investigation and internal document review, Cardiology of Virginia discovered on or about December 3, 2024, that personal data may have been subject to unauthorized access and acquisition between on or about August 28, 2024, and on or about September 7, 2024. The information potentially impacted includes first and last name along with one or more of the following: Date of Birth, Clinical Diagnosis, Social Security Number, Bank Account Number and Routing Number. Not all elements of information were included for all affected individuals.

Cardiology of Virginia has no evidence of any identity theft or financial fraud related to this incident. However, out of abundance of caution, commencing on January 28, 2025, Cardiology of Virginia notified impacted individuals whose contact information was on file. Notified individuals have been provided with information concerning actions to help protect their personal information. These actions include placing a Fraud Alert and Security Freeze on their credit files and obtaining a free credit report. Cardiology of Virginia is providing complimentary credit-monitoring for those determined to have had their Social Security number involved.

Please accept our apologies that this incident occurred. Cardiology of Virginia remains fully committed to maintaining the privacy of personal information in its possession and has taken many precautions to safeguard it, including continually evaluating and modifying its practices and internal controls.

Individuals who think they may have been impacted and did not receive a notification letter or have any further questions regarding this incident can call our dedicated and confidential toll-free response line that we have to set up to respond to questions at the number: 1-877-216-3975. This response line is staffed with professionals familiar with this incident and

knowledgeable on what can be done to protect personal information and is available from 9:00 am to 9:00 pm EST Monday through Friday, excluding major U.S. holidays.

#### - OTHER IMPORTANT INFORMATION -

## 1. Placing a Fraud Alert on Your Credit File.

We recommend that you place an initial one-year "fraud alert" on your credit files, at no charge. A fraud alert tells creditors to contact you personally before they open any new accounts. To place a fraud alert, call any <u>one</u> of the three major credit bureaus at the numbers listed below. As soon as one credit bureau confirms your fraud alert, they will notify the others.

Equifax	Experian	<b>Trans</b> U	nion	
P.O. Box 105069	P.O. Box 9554	Fraud	Victim	Assistance
Atlanta, GA 30348-5069	Allen, TX 75013	Department		
https://www.equifax.com/perso	https://www.experian.	P.O. Box 2000		
nal/credit-report-services/credit-	com/fraud/center.html	Chester, PA 19016-2000		
fraud-alerts/	(888) 397-3742	https://www.transunion.com/fr		
(800) 525-6285		aud-aler	ts	
		(800) 68	80-7289	

## 2. <u>Placing a Security Freeze on Your Credit File.</u>

If you are very concerned about becoming a victim of fraud or identity theft, you may request a "security freeze" be placed on your credit file, at no charge. A security freeze prohibits, with certain specific exceptions, the consumer reporting agencies from releasing your credit report or any information from it without your express authorization. You may place a security freeze on your credit report by contacting <u>all three</u> nationwide credit reporting companies at the numbers below and following the stated directions or by sending a request in writing, by mail, to <u>all three</u> credit reporting companies:

Equifax	Security	Experian	Security	TransUnion Security Freeze
Freeze		Freeze		P.O. Box 160
P.O. Box 1057	<sup>'</sup> 88	P.O. Box 95	54	Woodlyn, PA 19094
Atlanta, GA 30	0348	Allen, TX 75	5013	https://www.transunion.com/cre
https://www.ed	quifax.co	http://experia	an.com/fre	dit-freeze
m/personal/cre	edit-report-	<u>eze</u>		(888) 909-8872
services/credit	-freeze/	(888) 397-37	742	
(800) 349-996	0			
(888) 298-004	5			

In order to place the security freeze, you'll need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal

identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

# 3. Obtaining a Free Credit Report.

Under federal law, you are entitled to one free credit report every 12 months from <u>each</u> of the above three major nationwide credit reporting companies. Call **1-877-322-8228** or request your free credit reports online at **www.annualcreditreport.com**. Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

#### 4. Additional Helpful Resources.

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them on the web at www.ftc.gov/idtheft, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.

If this notice letter states that your financial account information and/or credit or debit card information was impacted, we recommend that you contact your financial institution to inquire about steps to take to protect your account, including whether you should close your account or obtain a new account number.

If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name or to commit fraud or other crimes against you, you may file a police report in the city in which you currently reside.

### 5. Protecting Your Medical Information.

The following practices can help to protect you from medical identity theft.

- Only share your health insurance cards with your health care providers and other family
  members who are covered under your insurance plan or who help you with your medical
  care.
- Review your "explanation of benefits statement" which you receive from your health insurance company. Follow up with your insurance company or care provider for any items

- you do not recognize. If necessary, contact the care provider on the explanation of benefits statement and ask for copies of medical records from the date of the potential access to current date.
- Ask your insurance company for a current year-to-date report of all services paid for you as a beneficiary. Follow up with your insurance company or the care provider for any items you do not recognize.

**Maryland Residents:** You may obtain information about avoiding identity theft from the Maryland Attorney General's Office: Office of the Attorney General of Maryland, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, <a href="https://www.marylandattorneygeneral.gov/">https://www.marylandattorneygeneral.gov/</a>, Telephone: 888-743-0023.

**Massachusetts Residents:** Under Massachusetts law, you have the right to obtain a police report in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

**New York Residents:** You may obtain information about preventing identity theft from the New York Attorney General's Office: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; <a href="https://ag.ny.gov/consumer-frauds-bureau/identity-theft">https://ag.ny.gov/consumer-frauds-bureau/identity-theft</a>; Telephone: 800-771-7755.

**North Carolina Residents:** You may obtain information about preventing identity theft from the North Carolina Attorney General's Office: Office of the Attorney General of North Carolina, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, <a href="https://www.ncdoj.gov/">www.ncdoj.gov/</a>, Telephone: 877-566-7226 (Toll-free within North Carolina), 919-716-6000.

**Washington D.C. Residents:** You may obtain information about preventing identity theft from the Office of the Attorney General for the District of Columbia, 400 6th Street NW, Washington D.C. 20001, https://oag.dc.gov/consumer-protection, Telephone: 202-442-9828.

**Iowa Residents**: You may contact law enforcement or the Iowa Attorney General's Office to report suspected incidents of identity Theft: Office of the Attorney General of Iowa, Consumer Protection Division, Hoover State Office Building, 1305 East Walnut Street, Des Moines, IA 50319, www.iowaattorneygeneral.gov, Telephone: 515-281-5164.

**Oregon Residents**: You may obtain information about preventing identity theft from the Oregon Attorney General's Office: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 877-877-9392.